



Privacy Notice for Access to Healthcare

Effective Date: August 2025

Company Name: Access2Healthcare Ltd

Registered Office: 51 High Street, Arundel BN19 9AJ

Company Number: 07389027

Contact: info@accesstohealthcare.co.uk | +44 (0)8081 787707

1. Who We Are

Access2Healthcare Ltd is a UK-based medical insurance advisory firm offering personalised guidance and support for private health and financial protection policies. We are committed to safeguarding your personal data and ensuring transparency in how we use it.

2. Data We Collect

We may collect and process the following personal data:

- Full name, contact details (email, phone, address)
- Health-related information (e.g. medical history, treatment needs)
- Financial details (e.g. income, insurance premiums)
- Employment information (for corporate cover)
- Communication records (emails, calls, appointment notes)

3. How We Collect Your Data

- Directly from you via our website forms, phone calls, or email
- From third-party insurers or medical professionals (with your consent)

4. Why We Collect Your Data

We use your data to:

- Provide insurance advice and quotes
- Facilitate policy applications and renewals
- Assist with claims and underwriting
- Communicate updates and relevant offers
- Improve our services and client experience

5. Legal Basis for Processing

We process your data under the following lawful bases:

- **Consent** (e.g. marketing communications)
- **Contract** (e.g. providing insurance services)
- **Legal obligation** (e.g. regulatory compliance)
- **Legitimate interest** (e.g. improving service delivery)

6. Who We Share Your Data With

We may share your data with:

- Insurance providers and underwriters



- IT and CRM service providers
- Regulatory bodies (if required by law)

We do not sell your data. If data is transferred outside the UK, we ensure appropriate safeguards are in place.

7. Data Retention

We retain your data only as long as necessary for the purposes outlined above, typically for up to 7 years after your last interaction, unless required longer by law.

8. Your Rights

You have the right to:

- Access your personal data
- Request correction or deletion
- Object to or restrict processing
- Withdraw consent at any time
- Lodge a complaint with the ICO

9. Cookies

Our website may use cookies to enhance user experience and collect analytics. You can manage cookie preferences via your browser settings. For more details, see our [Cookie Policy](#).

10. Regulatory Oversight

Access2Healthcare Ltd is authorised and regulated by the Financial Conduct Authority (FCA), reference number 536678. This means we adhere to strict standards for client protection, data handling, and ethical conduct in financial services.

10. How to Contact Us

For privacy-related queries or to exercise your rights, contact:

Email: info@accesstohealthcare.co.uk

Phone: +44 (0)8081 787707

Address: 51 High Street, Arundel BN19 9AJ

You may also contact the **Information Commissioner's Office (ICO)** at ico.org.uk if you're concerned about how your data is handled.